

# Customer Story

## About Future IT Partner

Future IT Partner was formed in 2012 with the vision of becoming the obvious choice for IT solutions in the region. All of us at Future IT Partner have solid experience in the industry and know how complex IT can be. We offer a complete suite of services for hardware, software, operations, fiber solutions, consulting and telephony.

For more information, contact us at +46 (0) 42-42 43 300. [www.futureitpartner.com](http://www.futureitpartner.com)

- Findity since 2016
- 19 million turnover
- 16 employees

## The Challenge

Having twelve IT technicians constantly on the move around Helsingborg, Ängelholm, and Malmö means a lot of expenses, per diems and mileage to be reported every month.

We used to manage all our expense reports using Microsoft Excel and templates that we had built ourselves. The problem with templates is that everything has to be entered manually. And they have to be updated every year because of changes in tax regulations. Also, post-processing by our financial partner was manual and took ages.



Manual expense management is very time consuming, "I alone spent about a half day every month just doing my expense reports," says Jonas Nilsson, MD of Future IT Partner."

## The solution

When we learned about the Findity service about two years ago, we realized quickly that it would make life much simpler for us.

Our financial partner, Total Shared Services, introduced us to the service and we got on board on straight away.

The service has developed since then and now includes AI\* and automated functionality that helps users and makes reporting even easier.

The whole process is digital and since the app handles most things, post processing by our financial partner is minimal. Everything is coded and ready when it gets to our financial system, Fortnox.

## The result

Nowadays, business and travel expenses are submitted on time and there's no more stress at the end of the month.

All of us save time by not having to do our expenses manually and the new features automatically help improve accuracy. Now, expense management takes minutes rather than hours.

Faster and more accurate reporting also means our employees are reimbursed faster.

\*AI/ML (Artificial Intelligence/Machine Learning)



“Findity saves me at least half a day every month...”

**Jonas Nilsson**  
**VD Future IT Partner**

FOR MORE DETAILS, PLEASE CONTACT US:  
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