



Customer Story

About Stena Line

Stena Line is one of the world's largest ferry companies with a modern fleet of 38 vessels and Europe's most comprehensive network of 21 ferry routes in Scandinavia and around the UK.

- 5600 employees
- €1 400 000 turnover
- 7.6 million passengers

The Challenges

Before Findity, each employee had to register every one of their receipts in a web browser, then print their expense report and attach the receipts to the report. Our payroll department also had to review incoming reports a couple of times a month — a time consuming and very monotonous process.



As part of our drive toward digitization, we reviewed our manual processes for managing receipts and expenses.

It became obvious that there was an opportunity for us to streamline and automate a number of steps for users, approvers, and payroll.

The solution

Stena Line chose Findity as their solution for managing expenses and mileage for shore-side staff. Nowadays, employees report expenses using the Findity app by simply taking photos of their receipts when they make a purchase. The app's inbuilt AI makes life much easier for users by automatically scanning and recording the purchase date, amount, VAT, currency, and expense category.

At the end of the month, employees submit their reports with their digital receipts attached automatically.

Approvers are notified whenever they have a report they need to review and approve or reject. Once approved, reports go straight to payroll where they can be corrected if necessary. They are then automatically sent to our payroll system for reimbursement.

The result

Implementing a digital, automated solution has made life much easier for our employees. AI/ML analysis improves accuracy and the system now processes receipts and expenses much faster.

Employees who approve expense reports have greater flexibility and can approve reports while they are traveling. Payroll no longer needs to check expense reports and manual processing has been reduced to the bare minimum.



"With Findity and its built-in AI/ML analysis, things are really improving, employees are reimbursed faster because managers can approve their expense more easily."

Frida Lidén
Payroll Administrator, HR