

Customer Story

About WSP

WSP is one of the world's leading analysis and technology companies. We provide services for sustainable development within the building, transport and infrastructure, and environment and power sectors. Altogether, we employ more than 42 000 employees located in over 550 offices in 40 countries. You can find more information about WSP at: www.wsp.com

- 4000 employees
- 45 offices
- 4.5 billion net turnover 2017

The Challenge

In 2014, we employed approximately 2 000 employees, and 1 600 of them had company cards. All of them submitted their receipts to their local office.

At each office, one or more administrators processed and matched the receipts manually against incoming company card bills, approx. 1 100 invoices every month. When all the data had been compiled, it was sent to Stockholm for verification, approval, and archiving.



If there were errors, something was unclear, or a receipt was missing, the report had to be sent back to the local office; and not all reports made it to Stockholm, some could be lost on the way.

Manual processing was very time consuming, risk of error was significant. Our solution didn't provide secure delivery nor was it optimized to scale with growth. And we grew. Today, WSP employs around 4 000 employees.

The solution

In mid-2014, WSP started using Findity and today approximately 3 600 employees manage their receipts and expenses using the service. All company cards have been replaced with private cards and all employees report their expenses using Findity.

Findity automatically sends expense reports to the scanning center and then on to the Document Center Enterprise (DCE). AI/ML* technology assists users by automatically suggesting categories, which helps with coding and means that everything is posted and ready when reports reach Visma PX.

The result

With Findity, administrators no longer have to constantly remind everyone to submit their receipts, and reporting accuracy has been improved by automated, self-learning processes that support users when submitting their reports.

The solution is secure as no reports are sent via email, costs for archiving have been reduced, and there's also less need for manual admin as everything is categorized and posted automatically.

Administrators at the 45 local offices no longer spend time manually processing expenses and can instead focus on other work that adds value.

*AI/ML (Artificial Intelligence/Machine Learning)
The figures refer to Sweden



“Findity has enabled us to secure and streamline the management of receipts and expenses for approximately 3 600 employees.”

Christian Escobedo
System Manager, WSP

FOR MORE DETAILS, PLEASE CONTACT US:
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